



## **PENSAGILLAS FARM CARAVANING & TOURING PARK**

Grampound, Truro, Cornwall, TR2 4SR

Tel: 01872 530808

Email: [info@pensagillas-park.co.uk](mailto:info@pensagillas-park.co.uk)

### **AGREEMENT FOR CARAVAN STORAGE AT PENSAGILLAS FARM CAMPSITE**

#### **This Agreement applies to the named caravan owner identified below**

1. Subletting to any other party is expressly forbidden
2. all day visitors must report to reception on arrival
3. You are entitled to station the caravan at the Pensagillas Farm campsite and to occupy it for holiday and recreational purposes only during season period **ONLY**. Caravans will be sited on the pitch by the campsite Owners and must not be moved by the caravan owner without prior discussion and agreement of the Pensagillas campsite Owners.
4. You **MUST** give us one month written notice prior removing your caravan from our premises for more than one week, and notify us by phone or email should you wish to tow your caravan away for service or any other purposes.
5. The price for the pitch includes one car and a caravan plus one awning, no additional tents are allowed on the pitches, unless by prior discussion with the campsite owners. If agreement is reached for a pup tent an additional charge would be made.
6. No electrical hook-up leads to be left plugged in to the caravan when there is no-one staying in it and gas must be turned off. Only gas bottles that fit in the caravan gas locker are permitted when the owner(s) of the caravan is not on site. Only breathable ground sheets must be used in awning
7. When you leave the site the pitch must be left clean and tidy
8. The use of generators is not permitted on site
9. **No household appliance to be used in caravan or awning (microwaves, washing machine, tumble drier etc).** In event of failing to comply with this regulation the caravan owner will be charged extra amount of £3.50 per day, for the usage of electricity and will be ask to remove the caravan from the site within 14 days.
10. Cutting or damaging trees and other vegetation is strictly prohibited and the natural conditions are not to be disturbed. This includes tying ropes to, or driving nails into trees.
11. Pensagillas campsite is not a re-cycling centre and caravan owners are required to remove all non-domestic rubbish. This includes items such as toasters, duvets, broken chairs etc. There are re-cycling facilities for glass, plastics, cans, paper and cardboard on site. All other rubbish not suitable for domestic dustbins must be taken off site by the caravan owner.
12. The caravan is not the property of Pensagillas campsite and as such the responsibility of the caravan remains with the owner. We at Pensagillas campsite cannot accept any blame for loss or damage incurred whilst the caravan is left at the Park; caravans and contents are left at the owner's risk. Therefore the owner must insure the caravan at his/her own expense. The insurance must remain valid throughout the period of storage.
13. When staying on a pitch in the Caravan Park, if ground conditions require it, we will tow your caravan on/off a pitch; this will be at the caravan owner's risk, so they should ensure their insurance is sufficient to cover this.
14. Remember members of your party are responsible for any damage or injury they cause to third parties or their property.
15. Keys to any security devices (hitch locks, etc.) must be left in the office on departure, please ensure these are clearly labelled with your name and car registration number. As the vans are sited in the storage area, the number plate is always by the hedge.
16. **Payments:** The total amount of £250 is required to be paid in full at the time of booking your caravan and it is **NON REFUNDABLE**. There will be additional of 5% if paying by credit card.
17. Your account **must** stay in credit at all times, this means paying **in advance** of the due date. We expect you to contact us to make your payments, we do not send out reminder letters. Overdue payment will incur surcharge of £3.50 per day.
18. No refunds will be given should you remove your caravan from Pensagillas Farm prior your due date.
19. If storage fees remain outstanding for more than 2 months, Pensagillas Farm reserves the right to sell the caravan at trade price, the owner will be notified in writing prior to this.
20. **Booking** to stay on the Caravan Park must be made in the usual way by contacting reception. Please give us at least 48 hours' notice if you intend to occupy the unit. We can offer the service of towing your van onto a pitch should you request it by prior arrangement. Please note that for caravans with a specialist dry hitch, we cannot keep them dry as we tow all caravans with the same vehicle.
21. We require no less than 4 weeks' notice if you want to book your pitch in high season. Please make sure that you book your pitch in advance, i.e as soon as you know your dates. If you book your pitch and not



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turn up your caravan will be put into storage next day. Daily charges will be applied for days it was unoccupied. You have to pay your balance in full when booking, no refund will be given if you decide to leave early.

22. We do not allow maintenance to vans on the Park without specific authorisation. The handbrake, legs, jockey wheel and towing gear must be in good working order and regularly lubricated. The legs of the caravan MUST be talking up when leaving. Caravans must be of good appearance.

**23. You agree to comply with the following behaviour standards:**

- Any accidents or incidents must be reported to the site owners
- If you wish to take your caravan off the pitch for a period during the season we require your notice at least 7 days prior removing your caravan, and the date when you will be returning to the Site.
- Not to be a nuisance to other users of the Park or to us or our staff
- Not to create any unreasonable noise or disturbance
- To act towards us and our staff in a reasonable, courteous and considerate manner
- You must ensure children in your party are properly supervised at all times, in all areas of the park including all amenities (toilets, showers etc) and when cycling around the park
- Children under the age of 18 are not permitted in the bar area unless accompanied by an adult
- Dogs must be kept on a lead, under control and quiet at all times. Owners are required to clean up after their dogs anywhere on the Park including the dog exercise area. Dogs must not be left unattended on the site at any time
- No supermarket deliveries are allowed on the site
- No contractors or commercial deliveries are allowed to come to the Site without prior discussion with the Site Owners
- Cars must not be parked in such a way as to cause obstruction to any emergency vehicle needing to come to the Site

I, the undersigned, agree to abide by the Rules and Conditions of Pensagillas caravanning&touring Park. I have read and understood terms&conditions of contract.

• **PRINT NAME:** \_\_\_\_\_

• **ADDRESS:** \_\_\_\_\_

• \_\_\_\_\_

• \_\_\_\_\_

• **Post code** \_\_\_\_\_

• **HOME TEL NO:** \_\_\_\_\_

• **MOBILE:** \_\_\_\_\_

• **Email:** \_\_\_\_\_

• **MAKE: MODEL:** \_\_\_\_\_

### OFFICE USE ONLY

**KEYS RECEIVED:**

- Hitch Lock
- Wheel Clamp
- Other

AMOUNT PAID£ \_\_\_\_\_

DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

KEY No: \_\_\_\_\_

**Name: David Kent**

**DATE:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**SIGNATURE:** \_\_\_\_\_